



WeWebU OpenWorkdesk

The Solution for Intuitive Working
with IBM ECM Systems

- ▶ Acceleration of IBM ECM projects and significant cost reduction
- ▶ Considerable increase of employees' productivity
- ▶ Optimal support of individual business processes
- ▶ Configuration instead of coding

Accredited for

IBM | Information
On Demand

Specialty



Generate the maximum ROI from Your Investment in an IBM ECM Platform ...

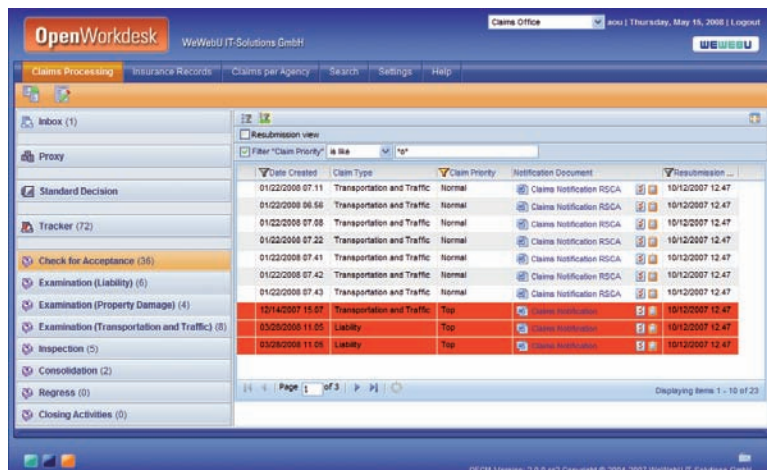
Use All Contents of Your IBM ECM Systems Fast, Securely and Efficiently!

How do you achieve that? With WeWebU OpenWorkdesk! It offers a suite of applications for Enterprise Content Management (ECM) with an intuitive Web 2.0 front-end. Even users who do not have any ECM system experience can use state-of-the-art ECM functionalities with minimal training. Users enjoy "fat client like" features, such as adding documents via drag & drop, user defined shortcuts and right mouse button menus as well as context sensitive comprehensive help for every area. At any moment and within a single browser window it is easy to switch between document retrieval, file management and case management and even to use data from integrated third party systems. WeWebU OpenWorkdesk facilitates to work across the boundaries of different IBM ECM systems with a consistent look & feel. In various ways its standard functionalities can easily be customized according to your individual needs.

OpenWorkdesk applications are future-proof because your investments are protected by separating the user interface and application layer from the supporting IBM ECM system. Furthermore, OpenWorkdesk applications are easily expanded to integrate with line of business applications because it

is based on the WeWebU OpenECM-Framework (see box bottom right). This assures that you can continue to use WeWebU OpenWorkdesk and all project solutions implemented with it even after upgrades or migrations of the IBM ECM base system. Features that users ask for over and over come along out of the box. Many of these common productivity enhancing features are usually too expensive to include in custom built applications. Now your project team will begin with a feature rich palette and configure, rather than code, a custom solution that meets your content centric, process automation needs.

With the help of a fine-granular rights and role concept every user is provided with exactly those information and functions he needs to accomplish his tasks. If a user assumes several roles at the corporation, he can quickly switch between them by using the role selector without the need to log-out and log-in again. Thus, just one account per user is needed. WeWebU OpenWorkdesk can be accessed via any modern internet browser, thus it is not necessary to install it on any client computer.



*The intuitive user interface and
extensible context sensitive help
allow WeWebU OpenWorkdesk
users with little or no ECM
experience to achieve full
productivity with minimal training.*

One Single Work Environment for Content and Processes

WeWebU OpenWorkdesk can be used wherever electronic documents and files have to be managed and cases have to be completed based on an IBM ECM platform. Typically OpenWorkdesk has been used for:

- » electronic customer and credit files as well as credit application workflows in the financial industry
- » electronic contract and claim files as well as processing of damage claims in insurances
- » customer, personnel or supplier files as well as processing of diverse inquiries for inter-divisional and cross-industry applications
- » electronic files and case management in various branches of the public sector

Features

WeWebU OpenWorkdesk offers a wide range of features which facilitate an intuitive and efficient work with files, documents and cases:

General

- » Easy use by user-friendly navigation, customizable layout, the availability of "Windows like" short-cuts and context menus, and Web 2.0 technologies
- » Multi language support for localization and multinational organizations
- » Flexibility, security and reduced administrative effort due to multi-client capability and comprehensive role-concept
- » Possibility to work across the boundaries of different IBM ECM systems with a consistent look & feel
- » Fast access to information based on user-role
- » Optional: Direct editing of Office documents per mouse-click from hit lists in file management and retrieval as well as work items with WeWebU Zero-Install Office Integration

File Management

- » Intuitive navigation using a file tree-structure spanning different repositories
- » Clipboard function for quick copying and moving documents and files
- » Easy adding of documents via drag & drop from Windows Explorer or Desktop
- » Virtual folders give unmatched flexibility and create information from data

Case Management

- » Virtual inboxes group contents of several inboxes for fast overview and highest flexibility
- » Various ways of direct access to documents, files and metadata from different repositories for fast processing
- » Comprehensive proxy-rules for the complete contents of an inbox
- » Various case and document history tracking options

Retrieval

- » Directed search based on user-role
- » Federated search over different repositories



Supported IBM ECM Systems

WeWebU OpenWorkdesk supports all major IBM ECM systems and thus allows a multitude of cross scenarios:

- » IBM FileNet Image Services
- » IBM FileNet P8 Content Manager
- » IBM FileNet P8 BPM
- » IBM Content Manager (CM8)
- » IBM Content Manager on Demand

Future-Proof Base: WeWebU OpenECM-Framework

WeWebU OpenWorkdesk is based on WeWebU OpenECM-Framework. Thus, the out-of-the-box standard functionalities can easily be modified if the extensive customization possibilities via configuration are not sufficient. Even rather inexperienced Java developers can develop complex J2EE applications with minimum programming effort. This reduces the time to production and minimizes project cost. By means of an adapter-layer WeWebU OpenECM-Framework based applications may interact with all major IBM ECM repositories and allow managing data from several repositories with just one application with a consistent look & feel. So a comprehensive Enterprise Content Management platform can be realized without the need of migrating from existing repositories. Thus, your investment in application development is protected even if you upgrade or enhance your IBM ECM platform at a later point in time.

Logical Enhancement: WeWebU Zero-Install Office Integration

Enhance WeWebU OpenWorkdesk with WeWebU Zero-Install Office Integration and gain a dramatic increase in productivity: It allows direct editing of Office documents per mouse-click from any hit list in file management and retrieval as well as from work items. Saving back is quickly done by using the standard save button in MS-Office. And, because it is from WeWebU: No installation on the client!

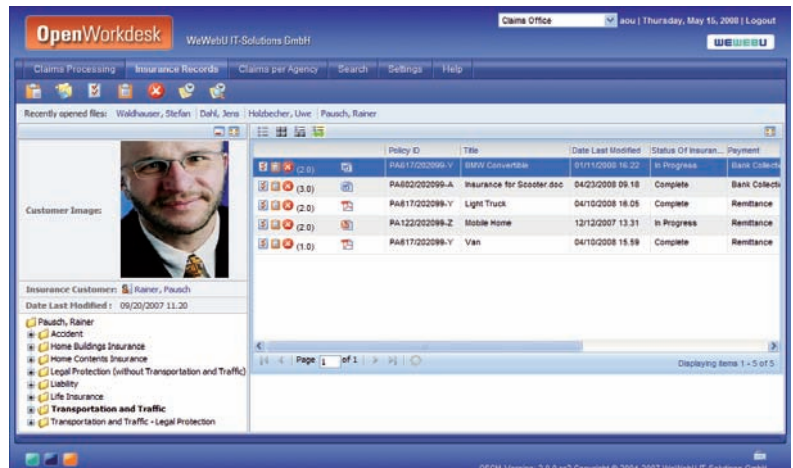
Case Study: Hamburger Sparkasse and Sparkasse Bremen

Reduced operational costs and raised employee productivity are the goals Hamburger Sparkasse and Sparkasse Bremen achieved by migration of multiple legacy systems and Visual Basic applications to a modern, future-proof ECM infrastructure based on IBM FileNet P8. By using WeWebU OpenWorkdesk with its immediately available applications and productivity features project costs and project risk were reduced dramatically.

The two banks and Wincor Nixdorf Portavis, who operates the system, selected the WeWebU OpenWorkdesk based on technical and functional superiority. Now over 5000 employees access excess of 35.000 credit files and approximately 35 million archived documents from IBM FileNet Image Services as well as P8 via web-browser with the ease and comfort formerly associated only with thick client applications.

Although both banks use the same ECM application, WeWebU OpenWorkdesk is always shown in the corporate identity of the respective institution. Its multi-client capability guarantees that the user is personalized with the appropriate design and available functions according to the security role and organization entity. Furthermore, a fine-granular concept of controlling the access rights assures the highest level of data security. By means of the deep integration into the FileNet P8 infrastructure, WeWebU OpenWorkdesk is highly scalable and flexible. The creation of this enterprise-wide ECM infrastructure provides the basis to reduce the implementation time for future ECM projects by more than 50%.

According to his role every user always gets the appropriate design and exactly those functions he needs.



Your IBM Partner: WeWebU IT-Solutions



WeWebU IT-Solutions is an internationally operating independent software vendor (ISV) and Advanced Business Partner of IBM. With our products customers who strategically choose an Enterprise Content Management infrastructure from IBM can generate the maximum Return on Investment. By using the WeWebU applications, front-end technologies and development platforms, our customers are successful in realizing demonstrable savings when introducing and operating an IBM ECM system. At the same time employee productivity rises and business processes are optimally supported. We achieve this with unmatched user-friendliness, comprehensive general functionality, high flexibility and easy expandability of the WeWebU products. Our consultants' and partners' know-how will help you to quickly get tailor-made solutions based on our products – even when highest standards on functionality, integration and scalability are to be matched.

In addition to Bayerischer Rundfunk, SIEMENS AG and DATEV e.G. the continually growing customer-base of WeWebU IT-Solutions mainly consists of well-known financial institutions like Hamburger Sparkasse, Sparkasse Bremen, UniCredit Leasing, Cortal Consors S.A., Visana Group, and NÜRNBERGER Versicherungsgruppe.



WeWebU IT-Solutions GmbH - Hauptstr. 14 - 91074 Herzogenaurach - Germany
P: +49 (9132) 83660-0 - F: +49 (9132) 83660-18 - contact@wewebu.de

www.wewebu.de